



**STUDY OF A QUEUEING SYSTEM WITH A FINITE RANGE SERVICE TIME
DISTRIBUTION**

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Abstract

In the present paper an attempt has been made to analyse a single server waiting line system with finite range model, which is a well known life testing model.

INTRODUCTION

In the paper we estimate the parameters involved in a single server waiting line system with the service time distribution as a finite range model namely, Mukheerji-Islam model, which is a well known life testing model.

Consider a single server queuing with infinite capacity having FCFS (First Come First Serve) queue discipline. We assume that the arrivals are Poisson with arrival rate λ . But the service time distribution of the process is a new finite range probability distribution which is introduced by Mukherjee-Islam (1983) as a life testing model.

$$f(t; \theta, p) = (p/\theta^p) t^{p-1}; \quad p, \theta > 0; \\ t \geq 0 \quad \dots(1)$$

The above model is monotonic decreasing and highly skewed to the right. The graph is J-shaped thereby showing the unimodal feature. The distribution function of above model will be

$$F(t) = [t/\theta]^p \quad \dots(2)$$

with Mean = $\frac{p}{p+1} \cdot \theta$

and Variance = $\frac{p}{(p+1)^2(p+2)} \cdot \theta^2$

MAXIMUM LIKELIHOOD ESTIMATES

Consider a random sample T_1, T_2, \dots, T_n from the population with p.d.f. (1). The likelihood function is given as

$$L(t; \theta, p) = p^n \theta^{-np} \prod_{i=1}^n t_i^{p-1} \quad \dots(3)$$

Taking log on both the sides, we get

$$\log L = n \log p - np \log \theta + (p-1) \sum \log t_i \quad \dots(4)$$

Differentiating the equation (4) partially with respect to ‘p’ and equating it to zero,

$$\frac{\partial \log L(t)}{\partial p} = \frac{n}{p} - n \log \theta + \sum \log t_i = 0$$

The m.l.e. of p is finally obtained as

$$\hat{p} = \frac{n}{n \log \theta - \sum \log t_i} \quad \dots(5)$$

Again, differentiating the equation partially (4) with respect to ‘θ’ and equating it to zero to obtain the m.l.e. of θ

$$\frac{\partial \log L(t)}{\partial \theta} = \frac{np}{\theta} = 0$$

In the solution for MLE of θ the traditional method is not applicable. The MLE is obtained through order statistic technique. Since the upper limit of the model is θ, it is convincing to take $t_{(n)}$ i.e. maximum t_i as the m.l.e for the parameter θ

$$\text{i.e. } \hat{\theta} = t_{(n)} = \max (t_1, t_2, \dots, t_n) \quad \dots(6)$$

ANALYSIS OF THE MODEL

To analyze the model we will obtain probability generating function of H_n , the probability that there are n arrivals during the service time of a customer.

Let H_n be the probability that there are n arrivals during the service time of a customer. Let $H(z)$ denotes the probability generating function (p.g.f.) of H_n given as

$$H(z) = \sum_{n=1}^{\infty} H_n z^n ; |z| \leq 1$$

Following heuristic argument of Kendall (1953) and Gross and Hariss (1974), the probability H_n that there are n arrivals during the service time is given by

$$H_n = \int_0^{\theta} \frac{e^{-\lambda t} (\lambda t)^n}{n!} \left(\frac{\rho}{\theta^{\rho}}\right) t^{\rho-1} dt \quad \dots(7)$$

Then the probability generating function of H_n is

$$\begin{aligned} H(z) &= \sum_{n=0}^{\infty} z^n \int_0^{\theta} \frac{e^{-\lambda t} (\lambda t)^n}{n!} \left(\frac{\rho}{\theta^{\rho}}\right) t^{\rho-1} dt \\ &= \left(\frac{\rho}{\theta^{\rho}}\right) \int_0^{\theta} \sum_{n=0}^{\infty} z^n \frac{e^{-\lambda t} (\lambda t)^n}{n!} t^{\rho-1} dt \\ &= \left(\frac{\rho}{\theta^{\rho}}\right) \int_0^{\theta} e^{-\lambda t} \sum_{n=0}^{\infty} \frac{(\lambda z t)^n}{n!} t^{\rho-1} dt \\ &= \left(\frac{\rho}{\theta^{\rho}}\right) \int_0^{\theta} e^{-\lambda t} e^{\lambda z t} t^{\rho-1} dt \\ &= \left(\frac{\rho}{\theta^{\rho}}\right) \int_0^{\theta} e^{-(\lambda-\lambda z)t} t^{\rho-1} dt \\ &= \left(\frac{\rho}{\theta^{\rho}}\right) \int_0^{\theta} \sum_{j=0}^{\infty} \frac{(-(\lambda-\lambda z)t)^j}{j!} t^{\rho-1} dt \\ &= \left(\frac{\rho}{\theta^{\rho}}\right) \sum_{j=0}^{\infty} \frac{(-(\lambda-\lambda z))^j}{j!} \int_0^{\theta} t^{\rho+j-1} dt \\ H(z) &= \rho \cdot \sum_{j=0}^{\infty} \frac{(-(\lambda-\lambda z))^j}{j!} \frac{\theta^{\rho+j}}{\rho+j} \quad \dots(8) \end{aligned}$$

The average number of arrivals during the service time is

$$H'(z) \Big|_{z=1} = \frac{\rho}{\rho+1} \cdot \theta \lambda \quad \dots(9)$$

Let we denote that $\mu = \frac{\rho+1}{\rho} \cdot \theta$ (the reciprocal of the mean) then

$$H'(z) \Big|_{z=1} = \frac{\lambda}{\mu} \quad \dots(10)$$

Now, let P_n be the probability that there are ‘ n ’ customers in the system at the steady state and $P(z)$ be the probability generating function

of P_n . Then by expanding $P(z)$ and collecting the coefficient of z^n , we get P_n .

Furthermore, the analysis can be carried out in the same manner as in the Pathak (1995) for inversegaussian service time distribution system.

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